



The Memorial Hospital



About Us

Accreditation: Ashford Hospital, Flinders Private Hospital & The Memorial Hospital

Adelaide Community Healthcare Alliance Incorporated (ACHA), which comprises Ashford Hospital, Flinders Private Hospital and The Memorial Hospital is a fully accredited member of the Australian Council on Healthcare Standards (ACHS) (www.achs.org.au) who work in partnership with us in establishing standards and procedures, which underpin the primary goal to provide the best quality of service and care.

ACHA received a full four-year accreditation following survey in July 2009, gaining EA (Excellence) for 6 of the criteria in Care Evaluation, Discharge & Transfer, Infection Control, Falls Management, Incident and Complaints Management, and Clinical & Corporate Policy.

The surveyors noted that staff, managers and Visiting Medical Officers on each ACHA campus are clearly committed to the provision of high quality care and services to patients. Whilst the surveyors recognised that the three hospitals have different physical environments, all three are welcoming and well presented facilities. The surveyors also stated 'the staff are welcoming and demonstrated a knowledge and commitment to the continuous improvement cycle'.

The next scheduled ACHS periodic Survey is due in July 2011.

ACHA's commitment to quality improvement is ongoing, and current projects include:

- Comprehensive review of Clinical Documentation and evaluation of processes implemented to improve practice.
- Implementation of the Integrated Risk Register and supporting systems to ensure continual review of controls
- Implementation of national safety and quality strategies, eg hand hygiene, patient identification, World Health Organisation Surgical Safety Checklist

Please contact the General Manager of any of the hospitals if you have any questions about the accreditation or quality improvement program.